

**Wilmington Dental Care**  
**General Dentistry for Youth**  
first tooth through age 20

Welcome! Thank you for selecting our office for your child's dental care. We are committed to providing excellent dental care for our patients. The following information will acquaint you with our office financial policies.

- **Insurance Benefits:** We are happy to complete and submit your insurance forms on your behalf. Every effort will be made to collect the maximum benefits allowed by your insurance company. However, your insurance is a contract between you and your insurance company. We ask that you read your policy carefully. Some or all of the services we provide may not be a covered benefit. We will do our best to give you an accurate estimate, but we cannot guarantee the insurance payments in advance of submitting the claim. Any balances remaining after your insurance pays are due within 10 days of billing.
- **Payment:** Our policy is to collect FULL PAYMENT at the time of service. If insurance benefits apply, patient CO-PAYMENTS, DEDUCTIBLES AND CO-INSURANCE are due at the time of service unless other arrangements have been made. VISA, Mastercard, and Cash are accepted.
- **Services:** In order to properly diagnose and treat our patients, we require diagnostic aids such as radiographs and intra-oral photos. Please understand that when transferring to our office from another dental office, at times the radiographs we receive are not of diagnostic quality and may need to be retaken in order to treat you or your child. We will make every attempt to receive payment from your insurance company, but you will be billed for any necessary diagnostic aids taken but not paid for by your insurance company.

**I have read and agree to the financial policies of Wilmington Dental Care:**

X

\_\_\_\_\_  
**Signature of Parent/Legal Guardian**

Dr. Rafael Rivera Jr., DDS, PLLC